



## Terms of Booking & Booking Deposit

By placing a booking with us Mahaanui Farmstay Experience you and your booking party agree to the following terms and conditions.

If you have any questions about booking with us, please contact us before making a booking.

To place a booking with us the lead guest must be at least 16 years of age. The maximum number of staying guests is specific to each property and can be reviewed on the website. No extra guests without our agreeance.

The person making the booking may be held responsible for cancellation, non-arrival and damages.

To secure any booking we require a deposit to be paid in advance. This deposit amount is one night's rate due at booking and full payment before arrival.

Payments can be made online via [www.mahaanui.co.nz](http://www.mahaanui.co.nz) , direct credit bank transfer or Paypal.

## Cancellation Policy

Flexible. Guests will be charged 100% of the first nights stay if cancelled within 14 days of arrival or within 21 days of arrival for the summer holiday period.

## Check-in & Check-out

Cottage and Quarters guests check-in and check-out by the times stated below:

- Self Check-in from: 15:00pm on day of arrival
- Self Check-out by: 11:00am on day of departure

Cabin guests check-in and check-out by the times stated below:

- Check-in between: 16:00pm-18:00pm on day of arrival if requiring off-road farm transport to cabin
- Self Check-in: after 15:00pm (outside of the above listed times) requires guest to walk in (approximate 15 minutes) to the cabin. Maps, backpacks, torches provided.
- Check-out by: 11:00am on day departure. Transport or walk-out to be arranged with hosts

## WiFi

Where WiFi Internet access is provided (Cottage and Quarters) guests accept to use this access to the Internet fairly and appropriately.

The Internet access provided is intended for general use such as access to the world wide web, email, messaging, social media, light video / music / media streaming. It is not intended or ideally suited for heavy media streaming, online gaming, extensive downloads / uploads. Access to illegal activity or use of our network for illegal activity is prohibited and will be reported to local authorities.

## Damages & Lost Property

We reserve the right to charge the lead guest for any damages caused through the course of a booking by any member of the booking party. This includes breakages, spillages, stains, damage to furniture or fixtures and fittings. Any accidental damages should be reported as soon as possible so we can replace and/or fix for the next guests.

Guests will be informed of any left property and arrangements made to be returned.

## Smoking

Smoking is only allowed outside each premise.

## Pets & Service Dogs

We do allow pets at the Quarters and Cottage at certain times of the year. This must be discussed with us prior to booking/arrival. We reserve the right to decline pet guests, especially during lambing season.

Dogs are required to be fully vaccinated and on a leash when near any of our stock.

## Parking

Where on-site parking is provided, guests accept that they park their vehicles at their own risk. Free parking at Cottage, Quarters and Homestead (for Cabin guests).

## Farm Safety & Hazards

Mahaanui is a working farm; therefore, there are many hazards both natural and manmade such as large bodies of water, machinery, animals and uneven ground. You accept that you enter the property at your own risk. We take no responsibility for any injuries, accidents or loss of property occurring on our property during your stay.

**Please leave gates as you find them.** Most paddocks will have sheep or cattle in them but as long as you give them plenty of space they will keep out of your way. Avoid any paddocks that have our sire bulls (large bulls) in.

**First Aid Kits** are provided at each property. Sally Officer (your host) is a Registered Nurse. If something should happen, please come and see us. A PLB and AED defibrillator is available at the homestead.

## Your Personal Details & Privacy

Our policy surrounding the personal details you provide as part of any booking or enquiry through this website / or third party website, including the privacy of those details are explained and set out in our Privacy Policy.

You accept that any entries you make to an on-site guest book, if available, will not contain personal information or details you would not want disclosed.